



Together with NEXTEL

Sprint Nextel - Executive & Regulatory Services
P. O. Box 8077
London, KY 40742

176731

October 28, 2005

South Carolina Public Services Commission
100 Executive Center Drive, Saluda Building, P.O. Drawer 11649
Columbia, SC, 29210

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PSC SC
DOCKETING DEPT.

Re: New Contact Information for Sprint Nextel Customer Inquiries

To Whom It May Concern:

2005-246-C

As a result of the merger between Sprint and Nextel, the contact information for referring all Sprint, Nextel, or Sprint Nextel customer issues is being consolidated effective November 1, 2005.

Consumer complaints received by your office can be submitted to our office through various means, including e-mail, facsimile, hard-copy mail, and by telephone. The information below details the methods by which complaints can be forwarded to Sprint Nextel Executive & Regulatory Services:

E-mail: Our general e-mail address is executive.offices@sprint.com

Facsimile/Hard-Copy Correspondence: Customer correspondence can be mailed or faxed to:

Sprint Nextel
Executive & Regulatory Services
4701 Mercantile Drive North
Fort Worth, Texas 76137

Fax #:
1-866-347-8988

Telephone number: Our contact number specifically for government entity inquiries is:
1-877-291-5717.

We are committed to providing the highest level of customer service to our Sprint Nextel customers, and we look forward to continuing to work with your office to resolve customers' concerns.

If you have any questions or require assistance in any way, please contact me directly at (817) 215-3041 or Rosemary King at (201) 964-8065.

Sincerely,

Ann Magie
Manager, Sprint Nextel
Executive & Regulatory Services Department

Rosemary King
Sr. Supervisor, Sprint Nextel
Executive & Regulatory Services Department